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Section 1/

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Longbottom et al.

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APR 13 2001

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TC 2800 MAIL ROOM

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Group Art Unit:

Unknown

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Serial No.: 09/668,785

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Examiner:

Unknown

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Filed: September 22, 2000

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For: Methods and Apparatus for  
Interactive Communication With  
Service and Support Persons

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12862

#3/Ext

4/17/01

Pages

Assistant Commissioner for Patents  
Box MISSING PARTS  
Washington, D.C. 20231

Dear Sir:

| CERTIFICATE OF MAILING   |  |
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| 37 C.F.R. 1.8  |  |
| I hereby certify, that this correspondence is being deposited on <u>26 March</u> , 2001, with the United States Postal Service as First Class Mail in an envelope addressed to: Assistant Commissioner for Patents, Box Missing Parts, Washington, D.C. 20231. |  |
| <u>26 March 01</u><br>Date   | <u>William B. Patterson</u><br>Signature |

PETITION FOR THREE-MONTH EXTENSION OF TIME

Applicant respectfully petitions the Commissioner under 37 CFR 1.136(a) to grant a three-month extension of time to and including April 1, 2001, in which to file the Response to Notice of Missing Parts of Nonprovisional Application.

This form is filed in duplicate. The Commissioner is authorized to charge the fee of \$890.00 and any additional fees which may be required for this submission to Deposit Account No. 20-0782/WEAT/0042/WBP.

03/30/2001 TBESHAH1 00000028 200782 09668785

01 FC:117 890.00 CH

Respectfully submitted,

William B. Patterson

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